



SOUTH EAST LONDON COMMUNITY ENERGY

Tel: 0204 506 6751
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www.selce.org.uk

Energy Advisor

- £27,732 - £28,888 (dependent on experience)
- Full time
- Fixed term contract for 6 months (with opportunities to extend employment depending on availability of funding)
- Based in SE London
- Send your application form to katherin@selce.org.uk before 5 pm on Sunday 15th September, interviews will be held on the week of 23rd September.

Here at South East London Community Energy (SELCE) we're recruiting an energy advisor that builds on our creative, award-winning work addressing climate change and fuel poverty in practical, tangible ways. You can be part of this work. Almost one in four households cannot afford to heat their homes adequately. Using your knowledge about domestic energy and your excellent communication skills, you will provide practical guidance and support to households who are struggling to pay their fuel bills. You will advise clients about how to reduce their fuel bills by switching suppliers, accessing discounts, changing behaviour or by fitting small practical energy-saving measures such as low energy light bulbs and draught proofing. You will also support the householder to access funded home energy improvements such as loft, cavity wall insulation or heating upgrades. You will provide guidance on energy both in homes and over the phone. You will have an office base but much of your work will be in home or out in the community.

To deliver this role you will need to have Domestic Energy Assessor (DEA) or NVQ Level 3 (6049-03) or equivalent or City and Guilds Energy Awareness (6281-01) formerly known as 6176 Energy Awareness or equivalent.

To deliver this role you will need to have a full clean UK Driving Licence and an interest in supporting people on a low income and ideally have experience of delivering advice about energy either in a paid or voluntary capacity alongside the appropriate qualifications. But we will also consider appropriately qualified candidates that lack experience.

If you are practical, passionate about helping vulnerable people, have a can-do attitude along with a sound knowledge about energy markets and energy efficiency, get in touch. It's a big and varied challenge and we are keen to find the right person, so if you have any questions or queries about the job, feel free to contact Katherin Garcia Rincon, our Operations Manager katherin@selce.org.uk 0204 506 6754

THE ROLE OF THE ENERGY ADVISOR

- You will drive and deliver home visits in Southeast London (Lewisham, Greenwich, Bromley or Bexley) in partnership with LEAP (Local Energy Advice Partnership)

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- During the home visit, you will fit energy efficiency measure including draught proofing, radiator reflector panels and LED light bulbs.
- You will drive one of our corporate vehicles: one is an electric car the other a hybrid. You will charge or fuel the car.
- You will attend team meetings and training
- Support clients engage in the energy market and identify the best deal
- Support clients to sign up for water and energy discounts
- Assess and advise clients on how to reduce their energy demand
- Assess the need for energy efficiency improvements
- Support clients to apply for funding for home energy efficiency improvements
- Enable clients to cope with energy debt
- Advocate for clients in billing disputes
- Advocate with social or private landlords on behalf of clients where homes fail to meet decent homes standards
- Conduct benefit entitlement checks

PERSON SPECIFICATION

ESSENTIAL

- A full clean UK Driving Licence
- A can-do attitude and proven ability to work independently and in a team
- An interest in energy advice
- Good communication and customer service skills
- A willingness to undertake training
- Excellent interpersonal skills
- An ability to use Microsoft office software.

DESIRABLE

- Experience of giving financial capability advice in a community context
- Experience in installation of light measures ideally in the context of home visits to vulnerable clients
- The ability to speak another language apart from English spoken in the community
- Experience of working in community sector partnership projects
- Experience in managing volunteers and supporting their learning
- Experience of assessing and managing risk and of safeguarding

ABOUT SELCE

South East London Community Energy works is an award-winning SE London based organisation that exists to promote low carbon just solutions to both climate crises and energy inequalities. Selce promotes community financed renewables, supports residents to increase the energy efficiency of their homes and provides advice and referrals for vulnerable residents at risk of fuel poverty.

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