



SOUTH EAST LONDON COMMUNITY ENERGY

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Outreach Officer: Energy Efficiency and Fuel Poverty

- £26000 – £29000 dependent on experience
- Full time
- Fixed Term Contract until March 31st 2023 with possible extension
- Based in SE London with some work from home

To apply send a completed application form and a CV to giovanna@selce.org.uk by 9am on 22nd August. Interviews will be on Thursday 25th August

We're here to help individuals, business, and community organisations to navigate the transition to a cleaner greener energy system and to make sure that no one gets left behind on that journey. As our Outreach Officer you will support our creative, award-winning work addressing climate change and fuel poverty.

The GLA's Warmer Homes Scheme (<https://www.london.gov.uk/what-we-do/housing-and-land/improving-quality/warmer-homes>) can provide fully-funded home energy improvements for low-income fuel poor households that will reduce costs, carbon emissions, and increase the health and comfort of Londoners. However, we know that language, learning, literacy, or attitude barriers often mean that the *most* at risk are *least* likely to benefit from these schemes. Our solution is to get the community sector organisations such as older peoples organisations, Children's Centres, Food banks or Disability Rights groups involved as "trusted intermediaries". We hope that these groups who are embedded in their communities will help us to identify those households most in need of funded home energy improvements and to hand-hold them through the process of applying for funds.

You will be responsible for building network of such community or voluntary sector groups able to work trusted intermediaries and raise the profile of The Mayors Warmer Homes Scheme. You will lead on developing and implementing a communications strategy that will reach community and voluntary sector groups. You will engage in social media, deliver training and events, build a network and mailing list of groups. You will be supported by both the Selce Team as well as Retrofit Works (<https://retrofitworks.co.uk>) who are responsible for delivering the latest London-wide scheme. This is a rich and varied challenge that exists at the nexus of climate and justice issues.

You will bring your experience of outreach and communications. You will be an experienced trainer with track record of having built networks and worked in the community sector. You will understand the community sector and have experience of relationship and partnership building. Ideally, you will also have some knowledge or experience of energy efficiency and fuel poverty alleviation. Any candidate who does not have this knowledge base will be expected to complete an online qualification NVQ Level 3 (6049-03) or equivalent or City and Guilds Energy Awareness (6281-01)

The role of the Outreach Officer

- Develop a Communications strategy to reach community and voluntary sector organisations that work to support those most at risk of fuel poverty in the boroughs eligible for funded home energy improvements
- Implement the communications strategy
- Develop relationships community groups that serve those at risk of fuel poverty
- Deliver training to community sector groups that enables them to understand how they can best support their clients to apply for energy efficiency improvements to their properties
- Attend community events
- Post social media content
- Engage with print media or radio
- Support community or voluntary sector groups to engage in the Warmer Homes programme
- For 1.5 days per week support Selce to identify households who are at risk of fuel poverty in SE London who benefit from the Warmer Homes Scheme

Person Specification

Essential

- A can-do attitude and proven ability to work independently and in teams
- At least 2 years' experience of working in a communication focused role
- At least 1 years' experience of working in the community sector
- Excellent written communication and experience of simplifying technical information for public consumption
- Experience of running training and workshops
- Knowledge about energy efficiency

Desirable

- Domestic Energy Assessor (DEA) or NVQ Level 3 (6049-03) or equivalent or City and Guilds Energy Awareness (6281-01) formerly known as 6176 Energy Awareness or equivalent.
- Experience providing advice about the following: energy related income maximisation and cost reduction, energy debt, energy efficiency, behaviour change
- A full clean UK Driving License or a willingness to travel across SE London by bike
- The ability to speak another language apart from English spoken in the community
- The ability to design web content
- Experience of working in community sector partnership projects
- Experience in managing volunteers and supporting their learning
- Experience of financial and logistical project management
- Experience of assessing and managing risk and of safeguarding

About SELCE

South East London Community Energy works is an award-winning SE London based organisation that exists to promote low carbon just solutions to both climate crises and energy inequalities. Selce promotes community financed renewables, supports residents to increase the energy efficiency of their homes and provides advice and referrals for vulnerable residents at risk of fuel poverty.